How is support provided to customers?

Posted: **LicenseCube Support** *[support@licensecube.com]*
Online URL: http://kbase.licensecube.com/sales-faqs/how-is-support-provided-to-customers.html

At LicenseCube when it comes to obtaining support, we want to be in your comfort zone. As such, we've built out a variety of support resources that you can utilize when looking for answers to licensing related issues. Please see below for more details:

- Knowledge Base - Our knowledge base provides a wide variety of resources that you can reference when looking for answers to commonly occurring problems such as password resets, license updates, etc.

- Trouble Tickets - Opening a trouble ticket is easy, and literally takes a couple of minutes. Once your request is open our support engineers will work closely with you and the licensing provider to resolve the issues that you may be facing.

- Live Chat - Chatting with our representatives in real-time is another feature that is offered by LicenseCube. This feature enables both our current and potential customers to get answers to questions without having to wait.

Having so many resources at your disposal, you'll always be in control of all your licenses and licensing needs.

Should you have any further questions pertaining to your web hosting licenses, please feel free to get in contact with the LicenseCube support team for additional assistance.