

# How do I submit a support ticket?

Posted: **LicenseCube Support** [support@licensecube.com]

Online URL: <http://kbase.licensecube.com/sales-faqs/how-do-i-submit-a-support-ticket.html>

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When you're unable to resolve a problem by yourself, you can always count on the LicenseCube support team to assist you. To submit your support ticket, please follow the step-by-step directions outlined below for your convenience.

- Please go to the [contact us](#) section of our website
- Fill in all the relevant information needed
- Next, please indicate the following information:

Please indicate the nature of the issue your facing

- Finally, click the "Submit Form" button

Once submitted, your support request will be assigned a request ID. Should you need to follow up on a ticket to obtain status or provide more information, please ensure that you provide this request ID to reference this case.

If you should have any further questions pertaining to your [web hosting license](#), please feel free to get in contact with the LicenseCube support team for additional assistance.