Why is RVSiteBuilder unable to create user folder within DirectAdmin?

Posted: **LicenseCube Support** [support@licensecube.com] Online URL:

http://kbase.licensecube.com/additional-licenses/why-is-rvsitebuilder-unable-to-create-user-folder-within-directadmin

There are many reasons why your DirectAdmin installation might be having problems with getting RVSiteBuilder to create user folders within it. Nonetheless, our step-by-step tutorial should assist you in resolving this issue, please see below.

Correcting permissions on the Perl folder:

- Please login to your DirectAdmin Virtual/Dedicated server via SSH
- Next, please run the following command within Linux:

chmod 755 /usr/bin/perl

• Then, please try to run the following command via SSH:

/usr/local/rvglobalsoft/rvsitebuilder/rvbin/rvswrapper

Should the above-mentioned command fail to set the UID that is necessary, please proceed with the next steps indicated below.

Adjusting the RVSiteBuilder files:

- Please login to your DirectAdmin Virtual/Dedicated server via Linux
- Next, please run the following command within SSH:

mkdir /home/rvsitebuilder/ && cd /usr/local/rvglobalsoft/rvsitebuilder && mv /usr/local/rvglobalsoft/rvsitebuilder/rvbin /usr/rvsitebuilder/ && In -s /usr/rvsitebuilder/rvbin

Upon the successful completion of the above-mentioned process, your RVSiteBuilder scerver will now be able to create the user folder it needs to function correctly.

If you have any further questions pertaining to your <u>RVSiteBuilder license</u>, please feel free to get in contact with the LicenseCube support team for extra help.