Why is RVSiteBuilder unable to create the user folder within cPanel?

Typically, the server issue that you are facing is due to a permissions problem, or a symbolic link issue. Nonetheless, please follow the step-by-step directions indicated below to resolve the issue that you are currently facing,

Correcting permissions on the Perl folder:

- Please login to your cPanel/WHM Virtual/Dedicated server via SSH
- Next, run the following command via SSH:

chmod 755 /usr/local/bin/perl

- Then, please run the following command within Linux:

/var/cpanel/rvglobalsoft/rvsitebuilder/rvbin/rvswrapper

Should the aforementioned command fail, please go ahead and follow the next steps indicated below on how to resolve this issue.

Adjusting the RVSiteBuilder files:

- Please login to your cPanel/WHM Virtual/Dedicated server via SSH
- Then, please run the following command via Linux:

mkdir /usr/rvsitebuilder/ &&
 cd /var/cpanel/rvglobalsoft/rvsitebuilder &&
 mv /var/cpanel/rvglobalsoft/rvsitebuilder/rvbin /usr/rvsitebuilder/ &&
 ln -s /usr/rvsitebuilder/rvbin

Upon completion, your RVSiteBuilder server will now be able to create the user folder that is required for it to function properly.

Should you have any further questions pertaining to your [RVSiteBuilder license](), please feel free to get in contact with the LicenseCube support team for additional assistance.