

# Why does Plesk SiteBuilder display blank pages sometimes?

Posted: **LicenseCube Support** [support@licensecube.com]

Online URL:

<http://kbase.licensecube.com/additional-licenses/why-does-plesk-sitebuilder-display-blank-pages-sometimes.html>

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While errors within Plesk SiteBuilder are rare, they do happen. Should this error occur, you should see a similar error within the error logs:

```
[Wed Apr 10 22:00:29 2011] [notice] child pid 2117 exit signal Segmentation fault (11)
```

The aforementioned error generally means that IonCube is either not installed on the publishing server, or needs to be updated. To update IonCube, please visit the IonCube website to find out more details.

If you have any further questions pertaining to your [Plesk SiteBuilder license](#), please feel free to get in contact with the LicenseCube support team for additional assistance.