

# Why do I get a blank page within my RVSiteBuilder Manager on cPanel?

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Online URL:

<http://kbase.licensecube.com/additional-licenses/why-do-i-get-a-blank-page-within-my-rvsitebuilder-manager-on-cpa>

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Should you be getting a blank page when trying to access your RVSiteBuilder Manager, you will need to run a few commands within Linux to resolve this issue. Please follow the step-by-step directions outlined below for your convenience:

- Login to your cPanel/WHM Virtual/Dedicated server via SSH
- Next, run the following command within Linux:

```
# /scripts/makecpphp
```

- Please allow for a few minutes for this to complete!

If the aforementioned process doesn't resolve the error, please follow the alternative step-by-step directions indicated below for your convenience:

- Login to your cPanel/WHM Virtual/Dedicated server via SSH
- Then, run the following command within SSH:

```
cd /usr/local/cpanel/whostmgr/docroot/cgi/ &&  
rm -rf /usr/local/cpanel/whostmgr/docroot/cgi/rvsitebuilderinstaller/ &&  
rm -f rvsitebuilderinstaller.tar &&  
wget http://download.rvglobalsoft.com/rvsitebuilderinstaller.tar &&  
tar -xvf rvsitebuilderinstaller.tar &&  
chmod 755 addon_rvsitebuilder.cgi &&  
rm -f rvsitebuilderinstaller.tar &&  
perl /usr/local/cpanel/whostmgr/docroot/cgi/rvsitebuilderinstaller/autoinstaller.cgi
```

- Please allow for a few minutes for the process to complete.

Upon completion for the aforementioned process, you should now be able to login to your RVSiteBuilder Manager without any problems.

Should you have any further questions pertaining to your [RVSiteBuilder license](#), please feel free to get in contact with the LicenseCube support team for additional assistance.