Why do I get a blank page when trying to access RVSkin?

While errors are rare when trying to access RVSkin, you may find that it happens. Please follow the step-by-step directions indicated below, to try to resolve this issue.

Updating the RVSkin installer via SSH:

- Login to your Virtual/Dedicated server via SSH
- Next, run the following Linux command via SSH

rm -f /usr/local/cpanel/Cpanel/rvversion && perl /root/rvadmin/auto_rvskin.pl

- Please allow for the aforementioned process to complete

Adjusting the settings within your WHM:

- Login to your Virtual/Dedicated server via WHM
- Next, locate the "Server Confgiuration" section
- Once located, click on "Tweak Settings" and then onto the "System" tab
- From within the "System" tab, find the following:

Accounts that can access a cPanel user account

- Finally, enable the below-mentioned option and click "Save" to apply:

Root, Account-Owner, and cPanel User

The aforementioned process, should resolve the issues that you're faced with currently. If not, please get in contact with our support team for further assistance.

In the meantime, if you need any further assistance with your RVSkin license, please get in contact with the LicenseCube support team for extra help.