

# Why am I unable to access DirectAdmin after the installation?

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Online URL:

<http://kbase.licensecube.com/control-panel/licenses/why-am-i-unable-to-access-directadmin-after-the-installation.htm>

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If you are unable to access your DirectAdmin administrative interface, this is more than likely because the port is blocked. The process to unblock this port is relatively easy; so please, follow the step-by-step directions outlined below:

- Login to your DirectAdmin Virtual/Dedicated server via SSH
- Run the following command within on Linux:

```
iptables -F &&  
service iptables stop &&  
chkconfig iptables off
```

- Please try to access your DirectAdmin once again

Should you have any further questions pertaining to your [DirectAdmin license](#), please feel free to get in contact with our web hosting support team for additional assistance.