

Why does Parallels Plesk give me an invalid license key error?

Posted: **LicenseCube Support** [support@licensecube.com]

Online URL:

<http://kbase.licensecube.com/control-panel/licenses/why-does-parallels-plesk-give-me-an-invalid-license-key-error.h>

There are many different error messages that could be displayed within Plesk based upon the issue that is occurring. For example, if you upload a key that is intended for another version of Plesk Panel you might get one of the errors outlined below.

Plesk License Error #1:

The license key is invalid. In order to use the Panel, please obtain and install a new valid license key. Your license key has expired. To continue using your Panel, you must purchase a non-expiring commercial license key.

Plesk License Error #2:

The license key is invalid. In order to use the Panel, you need to obtain and install a new valid license key. The license key is intended only for use with Parallels Panel operating inside a Xen virtual environment.

To resolve the errors outlined above, we strongly recommend getting in contact with the LicenseCube support team for additional assistance on this issues. To do this, please see the step-by-step directions outlined below:

- Please go to the [contact us](#) section of our website
- Fill in all the relevant information needed
- Next, indicate that your having issues with your Plesk license
- Finally, click the "Submit Form" button

Should you have any further questions pertaining to your [Plesk license](#), please feel free to get in contact with our web hosting support team for additional assistance.