Why do I get a your IP is blacklisted when trying to login to DirectAdmin?

Posted: ***LicenseCube Support*** *[support@licensecube.com]*
Online URL:

http://kbase.licensecube.com/control-panel-licenses/why-do-i-get-a-your-ip-is-blacklisted-when-trying-to-login-to-dire

Being one of the more security conscious control panel's DirectAdmin has an inbuilt protection filter. This filter is used to protect your DirectAdmin control panel for being hacked. However, in some cases, it incorrectly blacklists IPs. To resolve this issue, please follow the step-by-step directions outlined below.

Removing your IP address from the blacklist:

- Login to your DirectAdmin Virtual/Dedicated server via SSH
- Next, go to the following location:

cd /usr/local/directadmin/data/admin/

- Then, please locate/edit a file called "ip_blacklist"
- Once edited, please remove your IP and save the changes!

Adding your IP address to the whitelist:

- Login to your DirectAdmin Virtual/Dedicated server via SSH
- Next, go to the following location:

cd /usr/local/directadmin/data/admin/

- Then, please locate/edit a file called "ip_whitelist"

- Please add your IP address and save the changes!

Should you have any further questions pertaining to your DirectAdmin license, please feel free to get in contact with the LicenseCube support team for additional assistance.