

# How do I Enable/Disable RBL spam protection?

Posted: **LicenseCube Support** [support@licensecube.com]

Online URL:

<http://kbase.licensecube.com/control-panel/licenses/how-do-i-enable-disable-rbl-spam-protection.html>

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RBL or more formally known as Realtime Blackhole List, is a list of IP addresses whose owners have been reported and confirmed to be spamming online, either intentionally or not. To enable/disable RBLs within your Parallels Plesk environment, please follow the step-by-step directions outlined below:

- Login to your Plesk as the administrator
- Next, locate the "Server Management" section and on "Tools & Settings"
- Once under "Tools & Settings" locate the "Mail" section
- Under the "Mail" section, click on the "Mail Server Settings" link and locate:

Switch on spam protection based on DNS Blackhole lists

- Once located, please ENABLE it by click the checkbox
- Then, input the RBL you'd like to use in the following input field:

DNS Zones for DNSBL service

- When ready, please click the "OK" button to save the setting!

Should you have any further questions pertaining to your [Plesk license](#), please feel free to get in contact with our web hosting support team for additional assistance.