

Why does Fantastico say a script is already installed?

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Online URL:

<http://kbase.licensecube.com/auto-installer-licenses/why-does-fantastico-say-a-script-is-already-installed.html>

Depending on how you install and uninstall scripts within your web hosting account, Fantastico may get confused. As a result, Fantastico may say that you have a script already installed within your folder, but when double-checked, there is not one. To resolve this problem, please follow the step-by-step directions outlined below:

- Login to your cPanel web hosting account via FTP
- Next, locate the folder entitled ".fantasticodata"
- Then, locate/edit a file called "installed_in_root.php"
- Within the "installed_in_root.php" locate a line such as:

```
$installed_in_root["cms.yourdomain.com"] = 1;
```

- Remove this line from this file and save the changes
- Next, re-upload this modified file overwriting the old configuration

Upon completion, please retry to re-install your script via Fantastico, as the installation should go smoothly this time.

Should you have any further questions pertaining to your [Fantastico license](#), please feel free to get in contact with the LicenseCube support team for additional assistance.